



PROJECT MANAGER

Overview:

Our software and services are the primary tools that our clients use to run their businesses. And it is our job to make sure our software and services adapt to our client's changing needs. A project manager at FieldStack helps make sure our client's needs are being addressed – all day, every day.

Responsibilities:

- Be an interface between FieldStack and our clients during sales, deployment and ongoing customer management.
- Consult with clients to determine system deployment requirements
- Develop and manage implementation plans and timelines for client installations and deployments
- Take active role in implementations as needed; data entry, system configurations, user training, etc.
- Utilize internal resources to diagnose and resolve technical and process issues.
- Provide ongoing consulting during deployment and post-deployment phases.
- Provide client feedback to product development
- Work with clients to identify unrealized needs and recommend solutions to help clients maximize effectiveness of our systems.
- Lead development of client training programs and documentation systems
- Other responsibilities as assigned

Suggested Experience and Job Requirements:

- Excellent verbal and listening communication skills – will have direct customer contact.
- Excellent written communication skills.
- Proficient with MS Office Suite
- Retail operations experience
- T-SQL knowledge is a plus
- Occasional Travel

Benefits:

We offer a competitive three tiered compensation package... Base pay, profit sharing, and benefits. We are a relaxed work environment.

About FieldStack:

We have been in business for over a decade. We have rock solid financial strength and fantastic clients. The dynamic nature of our client's businesses let us see our code, service, and analysis put to use quickly - making our jobs even more rewarding.

About You:

We take pride in hiring the person, not the position. If you're not a perfect fit for this specific position, that might be ok. If you have excellent skills, talent, and the right attitude, we'd love to hear from you.

To Apply:

Please send resume and cover letter to jobs@fieldstack.com. Please include salary requirements. We look forward to hearing from you!